



## PARK HOTEL GROUP

Park Hotel Group is one of Asia Pacific's fastest growing hospitality groups. Established since 1961, our dedication and passion for our craft, has defined our growth for more than fifty years, from our first hotel in Hong Kong to our current portfolio of 16 properties in 11 cities, across 8 countries.

At Park Hotel Group, we believe that hospitality is all about people and we constantly seek to extend our service philosophy of providing 'Loving Hospitality' to all our guests, partners and associates.

If you share our commitment and possess the drive to excel, we would like you to join us.

### General Manager

#### **Position Summary**

Property leader responsible for all aspects of the operations, including guest and employee satisfaction, financial performance, sales and revenue generation and delivering a return on investment to both the Park Hotel Group and the property ownership. Holds the property leadership team accountable for strategy execution and performance. Builds owner loyalty through proactive communications, setting and managing expectations and delivering business results. Ambassador for the brand and the property.

#### **Candidate Profile**

- Minimum 2 years' experience as General Manager in an upscale hotel property.
- Strong Rooms and/or Sales & Marketing background.
- Willing to work flexible hours including weekends, holidays and nights as required.
- Responsible for financial numbers with a proven track record of achieving key business results.
- Uses effective pricing strategies for revenue generation and market share growth.
- Aligns with brand strategy in the market that supports the hotel's positioning.
- Review guests' feedback and strive to improve on services.
- The attainment and maintenance of service levels that exceed expectations.
- Able to lead change with the team and drive business excellence.
- Ability to cultivate good business working relationship with guests, owners and stakeholders.
- Ensure adherence to relevant legislations; fire, licensing, employment etc.
- Local market knowledge (Singapore) preferred.

Interested applicants are invited to email their resumes by 30 April 2018 to:

**Park Hotel Group**  
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Singapore 059571  
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